

BREDA TELEPHONE CORP.

SERVICE CATALOG

LOCAL SERVICES

ACCESS SERVICES CONCURRENCE

DECEMBER 2014

EXPLANATION OF SYMBOLS

- (C) - Changed regulation
- (D) - Discontinued rate or regulation
- (I) - Increase in rate
- (M) - Material moved to another part of the Service Catalog without change
- (N) - New rate or regulation
- (N/A) - Service is not available at this time
- (R) - Reduction in rate
- (T) - Change in text only
- (Z) - Correction

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ISSUED:	<u>November 1, 2014</u>	EFFECTIVE:	<u>December 1, 2014</u>
	Date		Date
BY:	<u>Chuck Deisbeck</u>	<u>CEO</u>	<u>112 E Main St. Breda, IA 51436</u>
	Name	Title	Address

A. APPLICATION

1. General

- a. This Service catalog contains the rules and regulations with which prospective customers must comply as a condition of obtaining service (the "Rules and Regulations") from

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RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Rights and Facilities

a. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability, without unreasonable expense or imprudent investment, to obtain, retain and maintain suitable rights and facilities and to provide for the installation of those facilities required incident to furnishing and maintenance of that service. Facilities and lines furnished by or through the Company on the premises of a customer, authorized user or agent of a customer are the property of the Company and are provided on the condition that such facilities and lines must be installed, relocated, rearranged and maintained by the Company, and that the Company's employees and agents may enter said premises at any reasonable hour to test and inspect such facilities and lines in connection with such purposes, or upon termination or cancellation of the service, to remove such facilities and lines.

2. Allowance for Failure of Service

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RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

9. Liability of the Company (Continued)

- d. The Company shall not be liable for any failure of performance due to causes beyond its control, including without limitation acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other telecommunications carriers or service providers, and any law, order, regulation or other action of any governing authority or agency thereof.
- e. The Company shall not be liable to a customer or service user, or to any other individual or entity, for any failure to perform its obligations under this Service catalog due to any cause beyond the Company's reasonable control and which is not the direct result of the Company's gross negligence or willful misconduct.
- f. The Company shall be indemnified and held harmless by any customer or service user, or by any other individual or entity, against any claims arising out of any act or omission of such customer or service user, or such other individual or entity, in connection with the services provided by the Company.
- g. The Company shall be indemnified and held harmless by any customer or service user, or by any other individual or entity, against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services.
- h. The limitations, rights and remedies set forth herein shall not be exclusive, and the Company shall at all times be entitled to all limitations, rights and remedies available to it under either applicable law or principles of equity.

C. USE OF SERVICE AND FACILITIES

- 1. Use of Customer Service
 - a. Customer telephone service is furnished only for use by the customer, their family, employees or business associates, or persons residing in the customer's household.
- 2. Attachment or Connection of Customer Premise Equipment

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D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

a. Applications for service may be made orally or in writing. These applications become contracts upon the establishment of service. The Company may require an applicant to pay in advance an amount equal to one month's exchange rate. If a deposit is required by the Company, applicable non-recurring charges and service charges (if any) may be required in advance. The terms and conditions specified for such contracts are subject to these General Rules and Regulations and the local Exchange Service catalog for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

2. Telephone Numbers

a. The customer has no proprietary right in the telephone number or any right to continuance of service from any specific central office, and the Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business. Except for non-payment of yellow page advertising, when customers are assigned a new number within the exchange, the former working number intercept shall provide the new number to a calling party for not less than 60 days or until the issuance of a new directory. No new number information shall be provided if the customer so requests.

3. Alterations

a. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by the customer necessitate changes in the Company's facilities. The customer agrees to pay the Company's charges for such changes.

4. Payment for Service

a. The customer is required to pay all rates and charges for regulated services and facilities.

5. Maintenance and Repairs

a. All expense of maintenance and repair of regulated services or facilities provided by the Company will be borne by the Company. The customer will be held responsible for restoration or replacement costs in case of loss of, damage to, or destruction of any of the Company's facilities not due to normal use. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any Company owned facility installed by the Company unless provided elsewhere in this Service catalog.

6. Unusual Installation Costs

a. Where special requirements of the customer involve unusual construction or installation, the customer may be required to pay additional costs as provided elsewhere in this Service catalog.

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RULES AND REGULATIONS

E. TELEPHONE DIRECTORIES

1. Distribution and Publication

- a. The Company will normally publish and distribute a directory annually containing the serving exchange listings for each Central Office Access Line without charge. Additional directories may be furnished at the discretion of the Company. Directories containing listings for other areas may be provided at a nominal charge. Directories are furnished to customers as an aid in the use of the telephone service. The Company reserves the right to charge for directories issued in replacement of directories.

2. Directory Listings

- a. Directory listings remain the property of the Company and are not to be reproduced without the permission of the Company.

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

- a. The Company is not obligated to provide service to any individual or firm that owes for regulated services previously rendered by the Company at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Applicants for telephone service who are required to make a deposit may be required to pay in advance of installation, the service connection, installation and/or construction charges. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- 1) By furnishing credit references acceptable to the Company.
- 2) By means of a cash deposit.

2. Amount of Deposits

- a. The Company may require from any customer or prospective customer a deposit intended to guarantee payment for service.
- b. The amount of deposit required shall not be more than the maximum charge for two months local exchange service or as may reasonably be required by the Company in cases involving service for short periods or special occasions. The Company may require the customer to increase the amount of the deposit at any time, if the regulated charges billed against the customer are found to warrant such an increase. Qualified low-income applicants may apply for Lifeline Assistance.
- c. A deposit may be made at any Company business office or authorized agent.
- d. The Company will maintain records which show the name and address of each depositor, the amount and date of the deposit and each transaction concerning the deposit. Unclaimed deposits shall be disposed of in accordance with law.
- e. A receipt of deposit will be furnished to each customer from whom a deposit is received. Upon customer request, duplicate receipts will be provided to customers who have lost their receipt if the deposit is substantiated by the Company records.

3. Deposits and Collection Practices

- a. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills; nor constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of sums due the Company for services rendered. The Company may discontinue service to any customer failing to pay current bills regardless of the fact that such customer has made a deposit with the Company to secure payment of such bills, or has furnished the Company with a guarantee in writing for such bills.

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SERVICE CATALOG

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PART II

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RULES AND REGULATIONS

O. EXTENSION OF FACILITIES (Continued)

3. Underground (Continued)

c. The provision of (Continued)

6) Notwithstanding the provision or the conduit, the building owner or the customer shall be liable for repairs to communication facilities dama

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P. ADJACENT EXCHANGE SERVICE (Continued)

2. Definitions

- a. Primary Exchange – The exchange in which the customer is located.
- b. Adjacent (secondary) Exchange – The adjacent contiguous exchange from which a second service can be extended into the primary exchange.
- c. Construction Charges – The costs, including normal overhead expenses and costs for regrouping of lines, incurred by the company(s) in the provision of facilities required to exs yt al one-pangef w1u66kff)(bicru3k6g

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RULES AND REGULATIONS

Q. INFORMATION SERVICE ACCESS BLOCKING

- 1. General
 - a. Information Service Access Blocking enables customers with individual line service to request the blocking of access to all 900 and 976 numbers.
- 2. Charges
 - a. The customer is responsible for any charges associated with this service, in addition to all other applicable rates and charges, including but not limited to:
 - 1) Nonrecurring charge for activation of blocking, subject to the conditions outlined below.
 - 2) Monthly recurring charge for each number with 900/976 blocking.
- 3. Conditions
 - a. A customer shall not be charged for the first activation of information service access blocking. After this service has been established, subsequent unblocking and/or reblocking will be subject to all applicable charges*.
 - b. This service is provided only where central office capabilities permit the offering.

R. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE - E911

- 1. General
 - a. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby one or more

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ACCESS SERVICES CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NATIONAL EXCHANGE CARRIER ASSOCIATION TARIFF F.C.C. NO. 3, 4, AND 5 AS FILED BY THE IOWA TELECOMMUNICATIONS ASSOCIATION ACCESS SERVICE TARIFF NO. 1

- 1. Breda Telephone Corp. concurs in the Effective Access Tariffs as filed by the Iowa Telecommunications Association in the State of Iowa.

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