

WESTSIDE INDEPENDENT TELEPHONE CO.

SERVICE CATALOG

LOCAL SERVICES

ACCESS SERVICES CONCURRENCE

DECEMBER 2014

E3PLANATION O, S-MBOLS

- 4C5 6 Ch"#7ed *e7. %' i! #
- 4D5 6 Dis\$! # i#. ed *** e ! * *e7. %' i! #
- 4I5 6 l#\$*e"se i# *** e
- 4M5 6 M" e*i" % (! ved ! "#! he* 8"* !9 he Se*vi\$e \$" "" 7 : i h! . \$h"#7e
- 4N5 6 Ne: *** e ! * *e7. %' i! #
- 4N:A5 6 Se*vi\$e is #! "v"i%")% " his i(e
- 4R5 6 Red. \$ i! # i# *** e
- 4T5 6 Ch"#7e i# e< ! #%-
- 4>5 6 C! **e\$ i! #

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RULES AND REGULATIONS

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RULES AND REGULATIONS

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ISSUED	Effective 1-1-2014	EXECUTIVE	Effective 1-1-2014
B-	Ch. 101 / Deis) e\$ / N" (e	CEO Title	112 E M"i# S . B*ed"+ IA 01412 Address

RULES AND REGULATIONS

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G. DISCONNECTION OR RE, USAL O, SERVICE 4C! # i#. ed5

2. Te(8! ***= ! * V"\$" i! # S. s8e#si! #

". Te(8! ***= S. s8e#si! # !9 Se*vi\$e is "v"i%')%e 9! * v"\$" i! # 8. *8! ses " " *ed. \$ed *** e 9! *
 "%\$. s ! (e*s.

). The (!# h%e *** e : i%)e & M!9 he *e7. %* * * e 9! * he se*vi\$es s. s8e#ded.

\$. N! ! he* se*vi\$e \$h"*7es : i% "88%e 9! * he s. s8e#si! # "#d s.)seF. e# *es ! *** % !9
 se*vi\$e.

d. V"\$" i! # *** es ("=)e)i%ed i# ! "%8*! * ! he es ")%sh(e# !9 v"\$" i! # *** e se*vi\$e+ ! *
 (!# h%e+ " he !8 i! # !9 he C! (8"#=.

e. The (i#i((8e*i! d 9! * : hi\$h his se*vi\$e ("=)e 8! vided 9(e*i! d 9! * . 109044(. 109044(. 4W044(. 1

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- I. TAXES OR FEES TO BE BILLED TO CUSTOMERS
 - 1. Ge#e**%

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RULES AND REGULATIONS

L. LOW INCOME CONNECTION ASSISTANCE PROGRAM

1. Low Income Connection Assistance Program

The Low Income Connection Assistance Program is a service provided to eligible customers who are unable to pay their bills. The program is designed to help customers who are experiencing financial difficulties. The program is available to customers who are on a payment plan and are unable to pay their bills. The program is available to customers who are on a payment plan and are unable to pay their bills. The program is available to customers who are on a payment plan and are unable to pay their bills.

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ISSUED	Nov 1, 2014	EXECUTIVE	Dec 1, 2014
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RULES AND REGULATIONS

M. CLASSES O, SERVICE' BUSINESS AND RESIDENCE

1. B. si#ess 6 B. si#ess *"" es "88%- " he 9! %! : i#7 % \$ " i! #s'
 - ". l# ! 99i\$es+ s ! *es+ 9" \$! *ies+ (i#es+ "#d "%! he* 8%" \$es ! 9 " s *i\$ %=). si#ess # " . *e.
 -). l#)! ""di#7 h! . ses+ e<\$e8 "s #! ed . #de* N.2.)e% : + ! 99i\$es ! 9 h! e%+ h" %6 "#d ! 99i\$es ! 9 " 8"" (e#). i%di#7sl F. "" e*s ! \$\$. 8ied)= %\$)s ! * % d7esl 8.)%\$+ 8*iv" e ! * 8"" ! \$hi"" s\$h! ! % ! * \$! %e7es+ h! s8i "%6+ %)"" *ies "#d ! he* si(i%"* i#s i . i! #s.
 - \$. A *eside#\$e % \$ " i! #s : he# he \$. s ! (e* h"s #! *e7. %""). si#ess "\$\$ess %e se*vi\$e "#d he . se ! 9 he se*vi\$e ei he*) = hi(se%+ (e() e*s ! 9 his h! . seh! %d+ ! * his 7. es s+ ! * 8"" ies "\$%#7 hi("\$#)e \$! #side*ed "s (! *e ! 9 "). si#ess h"# ! 9 " *eside#\$e # " . *e. This ("=)e i#di\$" ed)= "dve* isi#7 ei he*) =). si#ess "\$*ds+ #e: s8"8e*s+ h"#d)! ! /s+)i%)! ""ds+ \$i*\$. %"*s+ (! i! # 8i\$. *e s\$*ee#s+ ! * ! he* "dve* isi#7 (edi"+ s. \$h "s ! # vehi\$es+ e \$.
 - d. l# "#= % \$ " i! # : he*e he %s i#7 ! 9 se*vi\$e " h" % \$ " i! # i#di\$" es "). si#ess+ ""de ! * 8"! 9essi! #+ e<\$e8 "s s8e\$9ied . #de* N.2.)e% : .
2. Reside#\$e 6 Reside#\$e *"" es "88%- " he 9! %! : i#7 % \$ " i! #s'
 - ". l# " 8*iv" e *eside#\$e : he*e). si#ess %s i#7s ""e #! 8*! vided.
 -). l# \$h. *shes : he*e). si#ess %s i#7s ""e #! 8*! vided.
 - \$. l# 8*iv" e " 8"" (e# s ! 9 h! e%+ *! ! (i#7 h! . se+ ! *)! ""di#7 h! . ses : he*e se*vi\$e is \$! #9i#ed ! he \$. s ! (e*ls . se+ "#d e%e: he*e i# *! ! (i#7 "#d)! ""di#7 h! . ses : hi\$h ""e #! "dve* ised "s " 8%" \$e ! 9). si#ess ! * : hi\$h h"ve %e: e* h"# 9ive *! ! (s ! * : hi\$h 9. *#ish (e"%s ! %e: e* h"# e# 4105)! ""de*s+ 8*! vided). si#ess %s i#7s ""e #! 9. *#ished..
 - d. l# he 8%" \$e ! 9 *eside#\$e ! 9 " \$%*7=("# ! * #. *se+ "#d i# he 8%" \$e ! 9 *eside#\$e ! 9 " 8h=si\$i"#+ s. *7e! # ! * ! he* (edi\$" % 8"" \$ i! #e*+ de# is ! * ve e*i#"*i"#+ 8*! vided he

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WESTSIDE INDEPENDENT TELEPHONE CO.

- O. E3TENSION O, , ACILITIES 4C! # i#. ed5
- 1. U#de*7*! . #d P 4C! # i#. ed5

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RULES AND REGULATIONS

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ISSUED

November 1, 2014
Date

EFFECTIVE

December 1, 2014
Date

R. ENHANCED UNIVERSAL EMERGENCY - NUMBER SERVICE 6 EC11 4C! # i#. ed5

1. C! #di i! #s 4C! # i#. ed5

/. A88%" i! # 9! * EC11 Se*vi\$e (. s)e e<e\$. ed i# : *i i#7)= e"\$h \$. s ! (e*. I9 "88%" i! #

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ACCESS SERVICES CONCURRENCE

A. CONCURRENCE IN RATES AND CHARGES OF NATIONAL EXCHANGE CARRIER ASSOCIATION TARIFFS, C.C. NO. 1-4 AND 0 AS FILED BY THE IOWA TELECOMMUNICATIONS ASSOCIATION ACCESS SERVICE TARIFF, NO. 1

1. Westside Independent Telephone Company's effective Access Tariffs (as amended) shall be the same as the Access Tariffs of the Association's Access Service Tariffs.

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ISSUED	<u>November 1, 2014</u>	EXECUTIVE	<u>December 1, 2014</u>
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